

Full name: Talayeh Bagheri vanai

Date of Birth: 09.11.1980

Place of birth: Tehran, Iran

Marital status: married

Address: # 38, West Tir 5<sup>th</sup> Alley, Nozari Street, Azadi City town, Tehran, Iran

Mobile: 09128488621

Email: bibitala@yahoo.com

Fluency in English: advanced

Employment history:

Employer: Iran Air

Title: Senior Flight Attendant

Location: Tehran, Iran

Duration: 05/2003 up to present

Job duties: to work as flight attendant with it's a special duties (quick reaction) in emergency situations, be able to adopt myself in teamwork, Be hospitable with passengers, be able to work in irregular hours, work as an instructor/ nurse to take care of passengers.

Educational background:

Major: Associate Degree in art (Graphic Design)

University: Azad University/ Tehran

Certificates and Licences:

flight Attendant Licenceses issued by Iran Air:

First aid course

Dangerous goods

Safety and Emergency procedures Training (step) inflight security in Accordance with the IOSA standard manual C.R.M course

Aircraft Type licence Issued by Iran Air:

Boeing 747 (sp,100 and 200)

Fokker 100

Airbus 300 (B2K & 600 & B4) A310 (300 & 200) Airbus 330- 200

Skills and Abilities:

Fluency and Accuracy in English.

Be able to work in hard situations even in irregular hours. able to communicate with different people with different cultures and nationalities.

Being patient

Easily compatible with the time work

Skilled swimmer

personal (about me):

A well- presented, articulated and confident individual with proven ability to provide exceptional customer service and insure that passengers leave with lasting positive impression of their flight, comfortable working in a fast-paced environment and able to build and maintains good relationship with colleagues and passengers through a genuine desire to understand their needs and support them.

In accordance:

I respect the College's ideas

I am very active and energetic

I am honest, kind and generous

I am interested in learning other languages

I have started learning French

Honors;

Receiving many Letters of satisfaction from Fleet manager of Iran Air.

Extra curricular activities:

Involved in meditation, swimming, fast walking, painting, computer and internet

I am a music lover

Enthusiasm to Aviation